

Complete Analyzer Re-Installation without Losing Existing Reports (Same Domain/Same Machine)

Background

Strategy Companion Corporation will often release a minor hot-fix to specific customers to address certain issues. However, unlike the normal automated Analyzer Service Pack update, the hot-fix requires the user to do a complete un-installation of Analyzer, followed by a re-install of the new version. This document will provide you with step by step instructions that will enable you to perform a complete re-installation of Analyzer without losing your existing reports.

Prerequisites

You should already have Analyzer installed on your system.

You are re-installing Analyzer on the same machine.

The license key that you are using should match the version of Analyzer that is already installed.

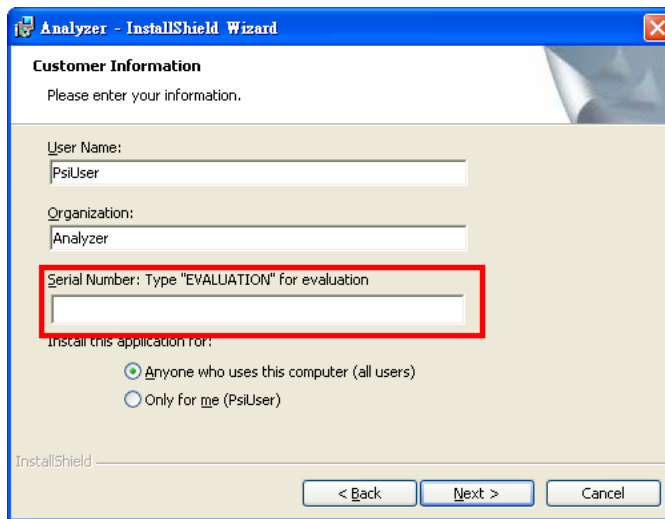
This guide only applies when re-installing Analyzer in the same domain. If you are moving to a different domain, please contact Strategy Companion Support.

Please contact Strategy Companion for re-activation of the serial number, since a complete Analyzer re-install will require you to re-activate the product again.

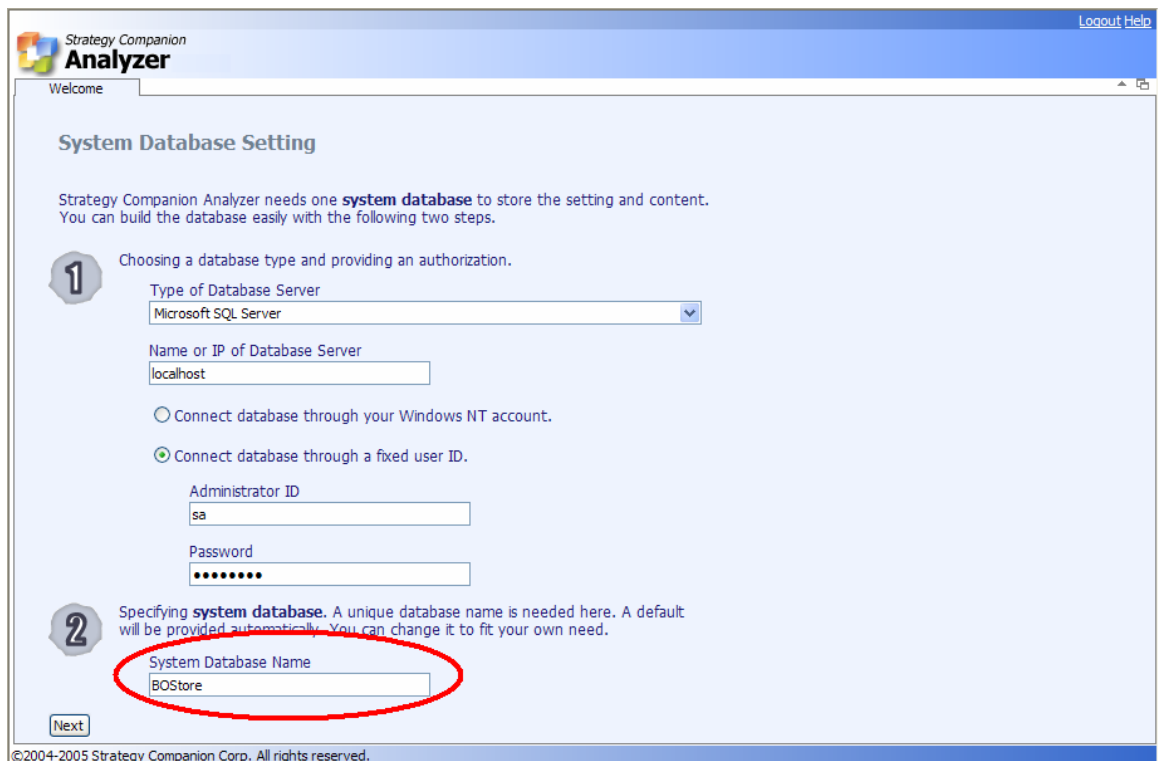
Installation Procedures

1. Uninstall the existing version of Analyzer using **Add/Remove Program** found in the Control Panel.

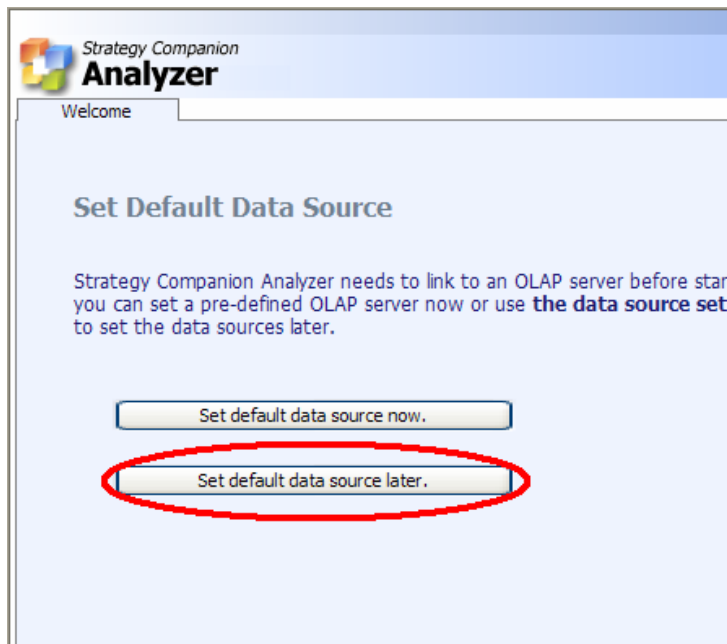
2. Install the new version of Analyzer like any normal install, by using the Analyzer Installer. Enter the purchased serial number when asked.



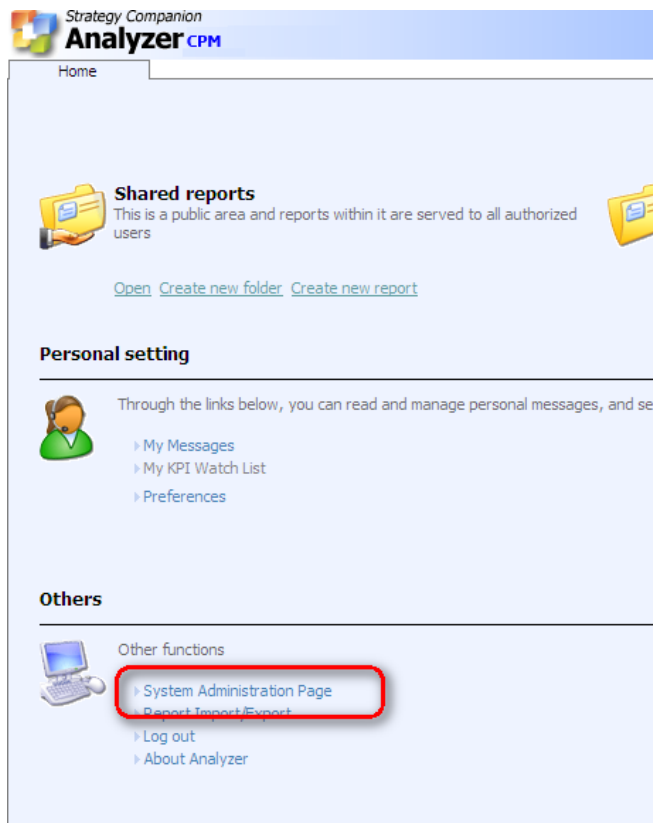
3. Once the installation is complete, launch Analyzer.
4. Go through the initial setup steps to activate the product. At the **System Database Setting** screen, we will need to create a *dummy* metadata database, since the initial setup process always requires you to create a meta-data database by default. You can name this dummy metadata database whatever you'd like, and you can delete this dummy database after we have completed the setup. Please make sure that the user ID specified has the database creation privilege; otherwise, this will not work.

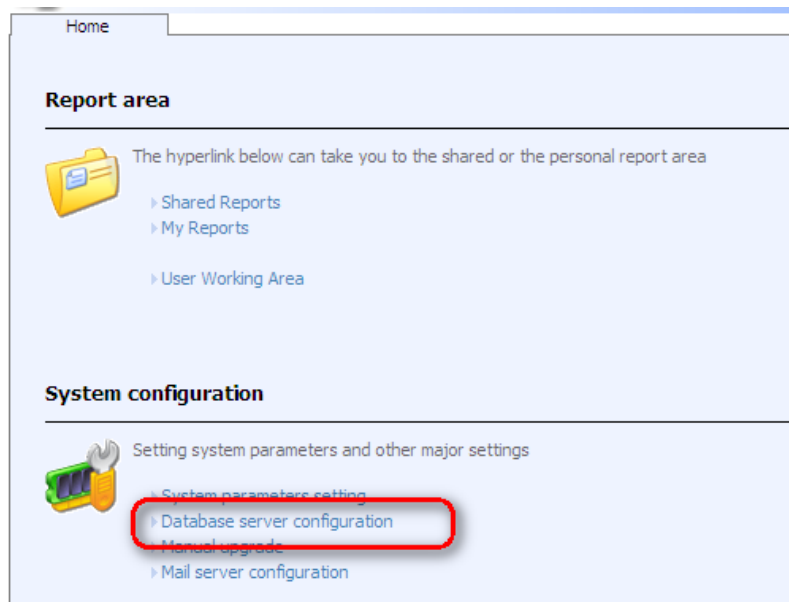


5. Please skip the **Set Default Data Source** section. We do not need to create any new data source since we will be using the old data source.

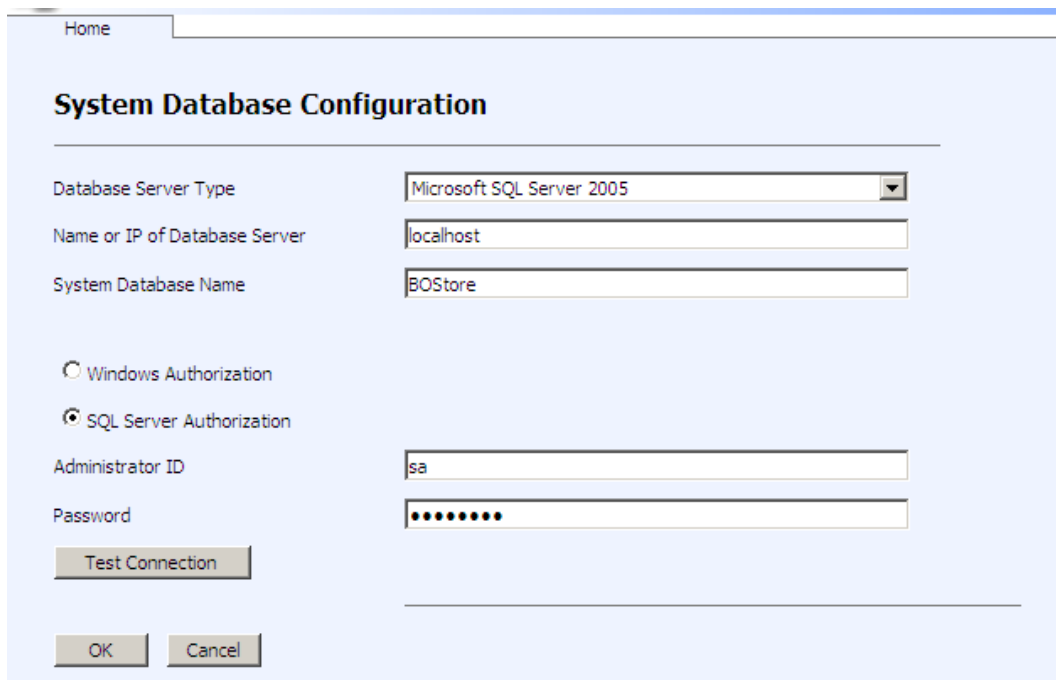


6. Once the initial setup has completed, select the **System Administration Page**.



7. Select **Database server configuration**.

Since the information here refers to the dummy database that we just created, we should make changes to the System Database information so that it points to the System Database that the evaluation version of Analyzer was using.

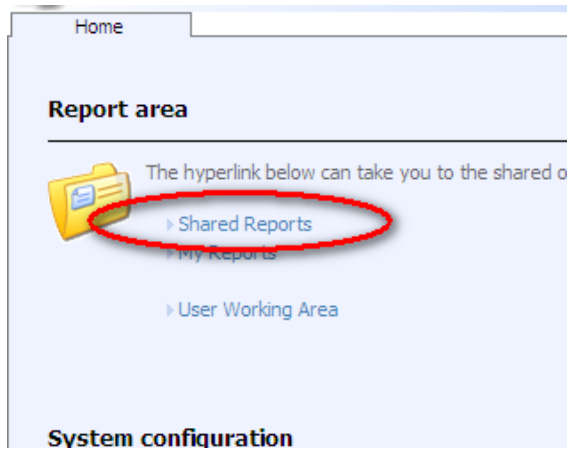


The 'System Database Configuration' dialog box is shown. It contains the following fields and options:

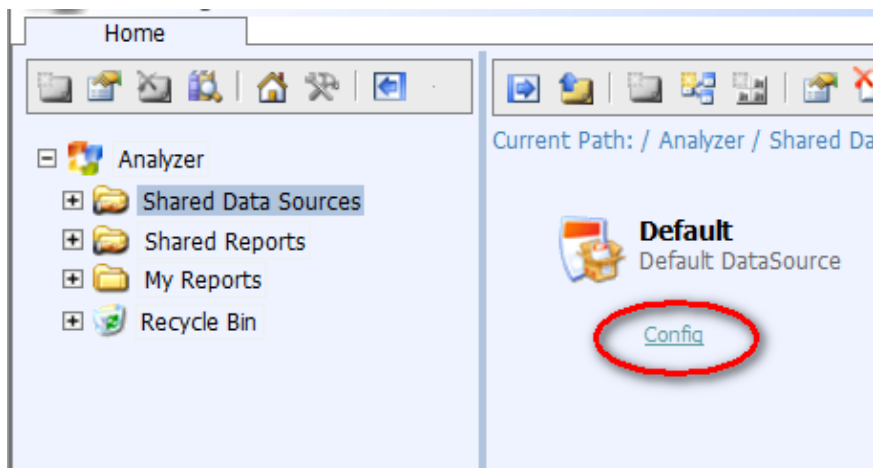
- Database Server Type: Microsoft SQL Server 2005 (dropdown menu)
- Name or IP of Database Server: localhost (text input)
- System Database Name: BOStore (text input)
- Authorization options:
 - Windows Authorization
 - SQL Server Authorization
- Administrator ID: sa (text input)
- Password: [masked with dots] (password input)
- Test Connection (button)
- OK (button)
- Cancel (button)

After completing the changes, click **OK** to accept.

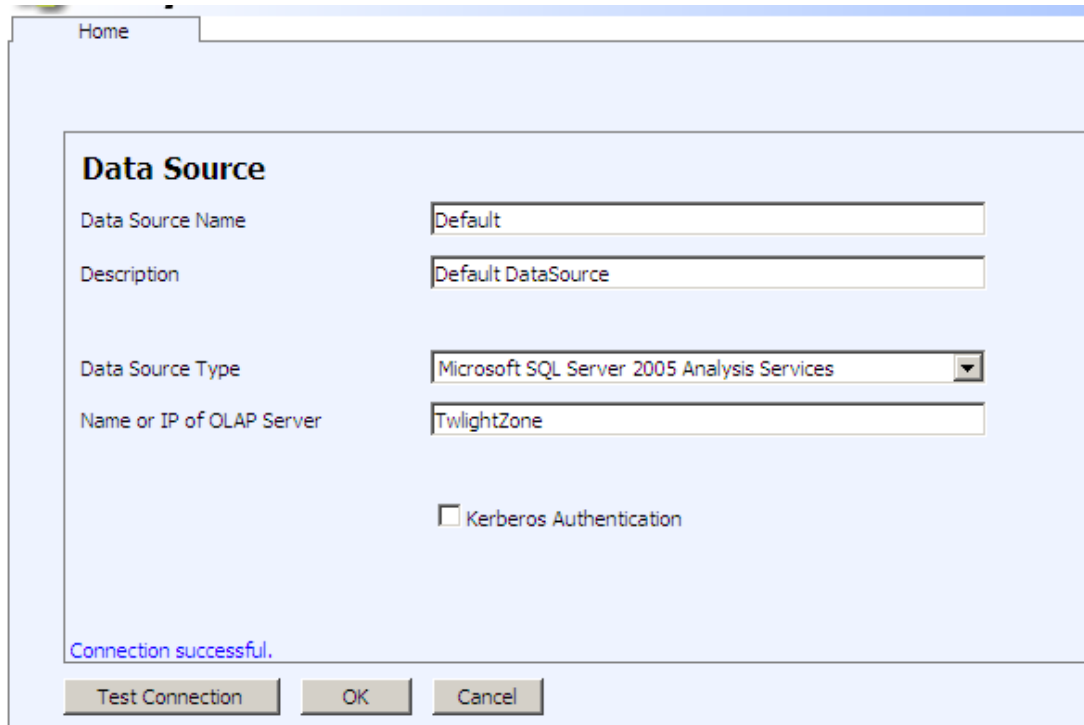
8. Now click on the **Shared Reports** folder



Click on the **Shared Data Sources** folder in the tree to list all defined data sources. Click on the **Config** link of the **Default** DataSource.



9. Now change the server information as necessary, specifying the type of the AS server (2000, 2005, or 2008) and the Name of the server. If there is an instance name, specify this as well. Click the **Test Connection** button to test the connection. Click **OK** to accept the changes.



The screenshot shows a dialog box titled "Data Source" with a "Home" tab. The dialog contains the following fields and controls:

- Data Source Name:** Text box containing "Default".
- Description:** Text box containing "Default DataSource".
- Data Source Type:** Dropdown menu showing "Microsoft SQL Server 2005 Analysis Services".
- Name or IP of OLAP Server:** Text box containing "TwilightZone".
- Kerberos Authentication:** A checkbox that is currently unchecked.

At the bottom of the dialog, there is a status message: "Connection successful." and three buttons: "Test Connection", "OK", and "Cancel".

10. Now the newly installed Analyzer should function as it did before.